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Flex: The New Playbook for Managing Across Differences

By Jane Hyun, Audrey Lee

HarperCollins Publishers Inc. Hardback. Book Condition: new. BRAND NEW, Flex: The New Playbook for Managing Across Differences, Jane Hyun, Audrey Lee, The workplace around the world is growing increasingly multicultural, female, and younger. Diversity experts often tell CEOs and managers what not to do, and corporate diversity programs have become defensive measures against lawsuits and harassment charges. We have lost the ability to build the trust required to achieve great outcomes in our workplaces. In order to be successful in this new global business environment, we need to re-think the way we lead others. Flex offers a different approach - a proactive strategy for managers to navigate and leverage diversity effectively in this new global economy, showing managers how to: understand the Power Gap, the social distance between you and those in the workplace of different cultures, ages, and gender; flex your management style, by stretching how you work and communicate with others, and bridging the gap with more effective communication, feedback tools and building healthy teams; and multiply the effect, by teaching these skills to others and closing the power gap with clients, customers, and partners to create innovative solutions. Creating flex in a company's management style will impact...



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